

The Handbook of Human Services Management

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Focusing on an effectiveness-driven approach to management in the human services, Rino J. Patti's **The Handbook of Human Services Management**, **Second Edition** explores the latest information on practice innovations, theoretical perspectives, and empirical research to provide an essential perspective on what managers do to create and sustain organizations that deliver high quality, effective services to consumers. Offering the most comprehensive coverage of human services management available today, this second edition includes 24 chapters authored by distinguished practitioners and scholars in human services management: 10 that are entirely new and 14 that have been extensively revised. The **Handbook** is accompanied by an Instructor's Manual.



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