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By Vicente Falconi

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O autor vem pesquisando o assunto da Qualidade desde 1984, tendo optado pela linha japonesa, no período 1986/88, quando percorreu o mundo em projeto do Governo Brasileiro e Banco Mundial. Após aprofundar-se nas várias abordagens, percebeu que o TQC japonês era o melhor para as empresas brasileiras por um motivo principal: SIMPLICIDADE.

Este livro mostra o estado atual do TQC japonês como ensinado hoje pela JUSE-Union of Japanese Scientists and Engineers no Japão. A maneira como o material está disposto foi produto de muitos anos de trabalho em várias empresas brasileiras, orientado e acompanhado pelo Sr. Ichiro Miyauchi, da JUSE. Em todo o livro foram enfatizados pontos onde somos deficientes.

Pelos resultados surpreendentes já conseguidos por várias empresas brasileiras, como decorrência da implementação do TQC japonês, este livro será fundamental para a sobrevivência das empresas à competição internacional.

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