



# ConCom: Conflict Communication A New Paradigm in Conscious Communication

*By Rory Miller*

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## **ConCom: Conflict Communication A New Paradigm in Conscious Communication** By Rory Miller

ConCom: Conflict Communications presents a functional taxonomy to see, understand and manipulate the roots of conflict. If you have ever wondered why your boss ignored a suggestion that could save millions of dollars, or why you have the same argument again and again with your spouse, the answers are here. As well as the tools to do something about it.

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**Bibliography**

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### Editorial Review

#### Review

A manual of advice born of long experience with violence...Unpleasant but useful information, particularly for those who routinely come in contact with highly aggressive people. (*Kirkus*)

Concise, helpful, and well-organized, this is strongly recommended reading for those interested in learning to verbally de-escalate violence. (*Foreword Reviews*)

Like the Post-it® note, *Conflict Communications* is something you never knew you needed but cannot live without. The materials are straightforward and easy to apply, yet profoundly insightful. Once you begin to recognize the patterns that Miller describes within yourself and others it will forever change the way you interact. Armed with this new information I was able to resolve a longstanding deadlock on a \$168M contract in less than two hours. It's amazingly powerful and wholeheartedly recommended. (Lawrence Kane, Sensei; Sr. Leader, ITI Strategy, Sourcing, and Asset Management at a Fortune® 50 company; best selling author)

A set of extremely effective tools for predicting, avoiding, and managing conflicts. (MAJ Gregory Postal, MD)

...a priceless skill... (Jack Hoban)

Should be mandatory reading... (Tony Blauer, Blauer Tactical Systems)

Breaks out of the martial arts and law enforcement genre... (Jeffrey Cooper, MD, Emergency Physician, Tactical Physician, 6th Dan, Okinawan Goju-Ryu Karate)

The standard by which others [writing] on the subject shall be judged. (Steve Perry, New York Times bestselling author, *Shadows of the Empire*)

Won't just help your relationships, it just might save your life. (Alain B. Burrese, JD)

#### About the Author

**Rory Miller**, author has served for 17 years in corrections as an officer and sergeant, working maximum security, booking, and mental health. In 2010, he began collaborating with Marc MacYoung for a police verbal de-escalation program. That program became ConCom. Not just for police, ConCom has been taught in 8 countries and to groups ranging from police academies to hospitals and factories. Rory Miller resides in the Pacific Northwest.

### Users Review

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**Jerry Goble:**

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